

Terms and Conditions:

By placing your order, you are accepting the following terms and condition.

You hereby consent to allow Preserve Your Florals by Event Designs artistic license to create your customized candles based on your selection of design and any written instructions you may provide. All special instructions must be provided to us when you select your design. Any changes to the design of the finished piece may result in additional charges.

Not all of the flowers in your bouquet will survive the wedding and reception in a condition suitable to freeze drying. You hereby agree to allow us to replace flowers as needed at your expense to insure an attractive display. If the cost of replacement exceeds \$25.00, we will contact you prior to purchasing them. Certain types of flowers and fillers are not conducive to freeze drying. If you are uncertain about what types are not good choices for this process, please call us. We will replace unsuitable items with either artificial or similar items that do preserve well when possible.

A deposit of half plus any service charges due for pick/delivery will be collected up front before any processing will begin on your flowers. Balances are to be paid in full upon deciding what type keepsake you would like to put the flowers into. flowers will be released with a balance owed.

Creating Memory Candles is a time consuming process, it will take approximately 8-10 weeks to process your order. **If necessary we will extend this period** to ensure the finest product possible. **All deposits are non-refundable.** When you place your order, we begin our chemical process and layout of the design. All flowers submitted for processing are the property of the processor until the order is paid in full.

Candles unclaimed after 90 days of pick-up date or completion date become the property of the processor.

We are not responsible for loss by fire or uncontrollable damage of property due to natural disasters.

When your Candle is complete, we will call you. If you live out of the area and are shipping your flowers to us from your wedding (or Funeral), we will, at our cost, ship an insulated container to you. The container is our property and must be returned with your order. We are in no way responsible for damage that occurs during shipping. Please check your order carefully when it arrives and report any damage to the shipping contractor.

Event Designs liability is strictly limited by this agreement to your original purchase price. If you want a refund, all flowers, frames and shipping containers must be returned to us at your expense. All items will become the property of the processor. Refunds will not be given after 30 days and will be at sole discretion of Preserve Your Florals by Event Designs. You hereby agree that all disputes are to be settled in accordance with the laws of Georgia and in Pike county of said state.

Customer Signature _____ Date _____

*please fax or mail a signed copy of the Terms and Conditions to: P.O. Box 640
Zebulon, GA 30295
Fax: (770) 567-1489

Name:

Mailing Address:

Email Address:

Contact Phone: